Environmental Health Service Plan 2024-25

Link to the full draft Environmental Health Team Service Plan

2.1	Service Objectives 2024-25 Service level priorities we will deliver in 2024/25 which support the Council Plan Priorities; Better homes & communities, A greener East Devon, A resilient economy and quality services.
2.1.1	Whole service
	 Review Service Structure to ensure that it is able to deliver the range of Environmental Health services efficiently and effectively.
	 Design and deliver out a programme of 'Systems Thinking' Reviews across the Service.
	Review Performance Indicators, recording and presentation of data. To include audit of 'Uniform' system.
	Review Service Enforcement Policies
2.1.2	Private Sector Housing
	Review of strategies, policies and procedures.
	Use of Power BI
2.1.3	Environmental Protection
	Review of strategies, policies and procedures.
2.1.4	Commercial Premises
	Application of digital technologies
2.1.5	Corporate safety management
	 Procurement and Introduction of new Corporate Safety Management System
	 Associated review of identified policies and procedures.

2.1.6	Public Health
	Corporate Strategy Review and Publication
2.1.7	Anti-Social Behaviour & Community Safety
	Review of Strategies, Policies, Procedures and Training
2.1.8	Emergency Planning and Business Continuity
	Service wide Business Impact Analysis
2.1.9	Safeguarding
	Develop QA Process for Safeguarding submission
2.1.10	Climate Action
	Climate Change Strategy and Action Plan
2.1.11	Review of online information and self-service links

2.2	Key projects in 2024-25
2.2.1	Service Structure and Procedures
2.2.2	Poverty Reduction Strategy 2024; Climate Change Strategy and Action Plan 2024
2.2.3	Environmental Protection Review of Strategies, Policies and Procedures
2.2.4	Commercial Premises - Application of Digital Technologies
2.2.5	Improving communication and recording of corporate safety issues
2.2.6	Working to tackle priorities identified in Public Health Strategy
2.2.7	Anti-social Behaviour & Community Safety - Review of policies and procedures

2.2.8	Emergency Planning and Business Continuity - Service wide Business Impact Analysis
2.2.9	Develop QA Process for Safeguarding submission
2.2.10	Climate Change Strategy and Action Plan 2024
2.2.11	Review of online information and self-service links